

Terms and Conditions for IAgSA's Online Accredited Training Programme Course Bookings.

Payments and Bookings

Your reservation is a contract.

Learners must supply payment in full to secure their place. On request you will receive a receipt for your training once we have processed your payment and confirmed your place.

Cancellations and Refunds

A full refund of the course booking payment will be provided for cancellations received up to 4 weeks before the Zoom classroom date of the Course.

After this date, no refund will be made. If the learner becomes unable to join the Course dates they have booked onto, as far as reasonably possible the learner will be offered a place on the next available Course date, however IAgSA is under no obligation to do this.

IAgSA will make every effort to run the courses as advertised, though we reserve the right to postpone and reschedule courses should it be necessary. If this were to arise, learners will be offered a place on the next available Course date(s), or if the Course hasn't started and this is preferred by the learner a full refund.

Learner Code of Conduct

IAgSA has a Learner Code of Conduct it expects all learners to adhere to when participating in their accredited online training course. Please click <u>here</u> to access IAgSA's Learner Code of Conduct.

Learner Privacy Notice

IAgSA is committed to protecting your personal information. This privacy notice explains how IAgSA collect and use personal information about you when you book onto and participate in one of our Online Accredited Training Courses. Please click <u>here</u> to access IAgSA's full Learner Privacy Notice.